

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants	: Toshio TAMURA et al.	Group Art Unit: 3627
Appln. No.	: 09/807,965	Examiner: Michael A. Cuff
Filed	: August 31, 2001	Confirmation No.: 6657
For	: SALES SUPPORT SYSTEM	

COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop Issue Fee
Randolph Building
401 Dulany Street
Alexandria VA 22314

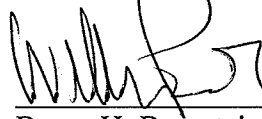
Sir:

In response to the Notice of Allowability, mailed by the U.S. Patent and Trademark Office on September 25, 2008 and to the Statement of Reasons for Allowance attached thereto, Applicants wish to clarify the record with respect to the basis for the patentability of claims in the present application. In this regard, while Applicants do not disagree with the Examiner's indication of allowability, Applicants submit that each of the claims in the present application recite a combination of features, and that the basis for patentability of each of these claims is based on the combination of features recited therein.

P20962.A16

Should there be any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,
Toshio TAMURA et al.


Bruce H. Bernstein
Reg. No. 29,027

William Pieprz
Reg. No. 33,630

December 23, 2008
GREENBLUM & BERNSTEIN, P.L.C.
1950 Roland Clarke Place
Reston, VA 20191
(703) 716-1191